



February 27, 2020

Web Announcement 2112

Attention Personal Care Services Providers:

Claims for Procedure Code T1019 Denied as Duplicate

Claims for procedure codes T1019 (Personal Care Services, per 15 min) and T1019-TF (with modifier) submitted by provider types 30 (Personal Care Services - Provider Agency) and 83 (Personal Care Services - Intermediary Service Organization) were denying in error with duplicate error codes 4021 (No coverage rule for procedure) and/or 5056 (Same procedure different modifier, same day). Procedure code T1019 with modifier TF is billed only by PT 83 for self-directed, skilled services and procedure code T1019 without modifier is used for all other Personal Care Services.

Effective November 4, 2019, claims for T1019 are no longer denying in error. Claims submitted by PTs 30 and 83 for procedure code T1019 and T1019-TF with dates of service on or after October 1, 2018, through claims processed prior to November 4, 2019, that denied in error will be automatically reprocessed. A future web announcement will notify providers when the claims will be reprocessed.